



Return Form

We really hope that we have met your expectations, should this not be the case then you have a right to return the items within 14 days after receipt. We will fully refund your order if the product(s) have not been worn, not damaged and are within their original jewellery box(es).

RETURN PROCESS:

1. Please complete the return form section below.
2. Pack the goods in the original shipping box or any other solid carton box, any damage that occurs during shipment is your responsibility. Include the return form in the box. Close the box and tape it securely.
3. Send the package to:

Toaie
Eerste Kostverlorenkade 16-3
1052 EN Amsterdam

The costs for the return have to be paid by you. If a return package gets lost in the mail, this is not our responsibility, so it is strongly advised to ship with a track & trace code. Refunds can only be made against the original payment method and will show in your account after 14 days of receipt.

We will contact you via email once we have received and processed your return.

Name:

Order receipt date:

Order Number:

Reason	Product Name	Article Number

Reason for return

A	Looks different than image online
B	Doesn't suit me
C	Changed my mind
D	Incorrect item received
E	Poor Quality
F	Damaged/Faulty
G	Other, please specify below:

If you need any further assistance, please contact us at info@toaie.com